

# California IC3 2009 Internet Crime Report

## Complaint Characteristics

In 2009 IC3 received a total of **39758** complaints from the state of California.

### **Top Complaint Categories from California**

Non Delivery of Merchandise /Payment	<b>14.4%</b>
FBI Scams	<b>14.0%</b>
Identity Theft	<b>9.7%</b>
Advance Fee Fraud	<b>8.1%</b>
Overpayment Fraud	<b>8.0%</b>
Credit Card Fraud	<b>7.2%</b>
Miscellaneous Consumer Fraud	<b>6.9%</b>
SPAM	<b>5.9%</b>
Auction Fraud	<b>4.7%</b>
Computer Intrusion/hacking	<b>4.4%</b>

### **Percent by Monetary Loss**

\$.01 - \$99.99	<b>19.7%</b>
\$100.00 - \$999.99	<b>38.5%</b>
\$1000.00 - \$4999.99	<b>28.8%</b>
\$5000.00 - \$9999.99	<b>5.6%</b>
Over 10000	<b>7.4%</b>

The top dollar loss complaint involved advance fee fraud and totaled **\$9,309,094.00** while the reported loss throughout the state exceeded **\$92,400,000.00**.

### **Amount Lost by Fraud Type for Individuals Reporting Monetary Loss**

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	<b>\$566.74</b>
FBI Scams	<b>\$1000.00</b>
Identity Theft	<b>\$874.68</b>
Advance Fee Fraud	<b>\$1800.00</b>
Overpayment Fraud	<b>\$2510.32</b>
Credit Card Fraud	<b>\$191.00</b>
Miscellaneous Consumer Fraud	<b>\$485.00</b>
SPAM	<b>\$978.00</b>
Auction Fraud	<b>\$411.00</b>
Computer Intrusion/hacking	<b>\$1500.00</b>

The total median dollar loss for all complaints reporting a dollar loss was **\$600.00**.

### California Perpetrator Characteristics

#### **Gender**

Male           **76.4%**  
Female         **23.6%**

#### **Perpetrator Statistics within the United States**

Per 100,000 population 43.16 (11<sup>th</sup>) perpetrators identified as residing in California. This total accounts for 14.7% (1<sup>st</sup>) of all complaints where the perpetrator was identified.

### California Complainant Characteristics

#### **Gender**

Male           **50.8%**  
Female         **49.2%**

#### Complaint demographics

Under 20                   **2.8%**  
20-29                       **20.5%**  
30-39                       **18.3%**  
40-49                       **21.5%**  
50-59                       **21.4%**  
Over 60                     **15.6%**

#### **Median Amount Lost Per Referred Complaint by Selected Complainant Demographics**

Under 20                   **\$450.00**  
20-29                       **\$593.00**  
30-39                       **\$605.50**  
40-49                       **\$795.00**  
50-59                       **\$585.00**  
60 and older               **\$500.00**

#### **Complainant Statistics within the United States**

Per 100,000 population 107.56 (11<sup>th</sup>) are complainants identified as residing in California. This total accounts for only 13.9% (1<sup>st</sup>) of all complainants in the United States.

### Complainant-Perpetrator Dynamics

California **34.8%**