

Massachusetts's IC3 2005 Internet Crime Report

Complaint Characteristics

In 2005 IC3 processed a total of 3391 complaints from the state of Massachusetts.

Top 6 Complaint Categories from Massachusetts

Auction Fraud	64.9%
Non Delivery of Merchandise /Payment	15.4%
Credit Card Fraud	3.5%
Check Fraud	2.4%
Computer Fraud	2.0%
Confidence Fraud	1.8%

Percent of Referrals by Monetary Loss

\$.01 - \$99.99	21.8%
\$100.00 - \$999.99	46.9%
\$1000.00 - \$4999.99	24.6%
\$5000.00 - \$9999.99	4.6%
\$10000.00 - \$99999.99	2.0%

The top dollar loss complaint involved auction fraud and totaled \$57500.00.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>% who reported a loss</u>	<u>Median loss per complaint</u>
Auction Fraud	92.8%	\$350.46
Non-delivery	95.2%	\$335.00
Credit Card Fraud	82.8%	\$369.00
Check Fraud	95.0%	\$5000.00
Computer Fraud	6.3%	\$300.00
Confidence Fraud	93.3%	\$4800.16

The total median dollar loss for all complaints reporting a dollar loss was \$400.00.

Massachusetts Perpetrator Characteristics

Gender

Male	75.4%
Female	24.6%

Perpetrator Statistics within the United States

Per 100,000 population Massachusetts ranks 38th highest at 9.88 while ranking 20th on total number of perpetrators identified as residing in Massachusetts. This total accounts for 1.6% of all complaints where the perpetrator was identified.

Massachusetts Complainant Characteristics

Gender

Male	64.7%
Female	35.3%

Age Demographics

Overall Average age	40.5
Male	41.0
Female	39.4

Complaint demographics

Under 20	3.0%
20-29	21.7%
30-39	24.9%
40-49	25.0%
50-59	17.0%
Over 60	8.5%

Amount Lost Per Referred Complaint By Selected Complainant Demographics

Under 20	\$324.00
20-29	\$400.00
30-39	\$409.00
40-49	\$430.00
50-59	\$433.47
60 and older	\$420.00

Complainant Statistics within the United States

Per 100,000 population Massachusetts ranks 29th highest at 52.99 while also ranking 19th on total number of complainants identified as residing in Massachusetts. This total accounts for only 2.0% of all complainants in the United States.

Complainant-Perpetrator Dynamics

From Same State as Complainant and the top three locations

Massachusetts 7.9% **1.** California 15.5% **2.** New York 11.6% **3.** Florida 8.9%

Contact Method

E-mail	70.0%
Webpage	19.8%
Phone	4.3%
Physical Mail	2.5%
Chatrooms	1.9%
Printed Material	0.9%

In Person	0.5%
Fax	0.2%