

IC3 Complaints in 2025

Highlights

1,008,597 Complaints
\$20.877 Billion Total Losses
26% Increase In Losses From 2024
\$20,699 Average Loss

By Age Group

| Age Group | Complaints | Losses |
|-----------|------------|-----------------|
| 60+ | 201,266 | \$7,748,911,371 |
| 50-59 | 124,820 | \$3,676,138,586 |
| 40-49 | 167,066 | \$2,957,773,418 |
| 30-39 | 153,293 | \$1,742,438,917 |
| 20-29 | 112,069 | \$563,103,982 |
| Under 20 | 31,254 | \$67,102,440 |

Top 10 Crime Types By Loss in 2025

| Crime Type | Loss |
|---------------------------|-----------------|
| Investment | \$8.6 billion |
| Business Email Compromise | \$3 billion |
| Tech/Customer Support | \$2.1 billion |
| Personal Data Breach | \$1.3 billion |
| Confidence/Romance | \$929 million |
| Government Impersonation | \$797.9 million |
| Non-Payment/Non-Delivery | \$503 million |
| Data Breach | \$435 million |
| Employment | \$362.9 million |
| Credit Card/Check Fraud | \$282 million |

Read more in the **2025 IC3 Annual Report**
<https://www.ic3.gov/AnnualReport/Reports>

REPORT IT!

If you, or someone you know, is a potential victim of internet fraud, file a complaint with the IC3.

www.ic3.gov

Filing tips:

- Retain original records: emails, letters, checks, receipts, shipping documents, etc.
- Financial transaction information.
- Information used by the criminals such as bank accounts, addresses, e-mails, websites, and phone numbers.

Contact financial institutions to safeguard accounts, and credit bureaus to monitor your identity for suspicious activity.

Public Service Announcements And Industry Alerts

The IC3 reviews and analyzes data submitted through its website, and produces intelligence products to highlight emerging threats and new trends. PSAs, Industry Alerts, and other publications outlining specific scams are posted to the IC3 website.

www.ic3.gov

INTERNET CRIME COMPLAINT CENTER



REPORT - ANALYZE - ENHANCE - REFER - COLLABORATE - SHARE

U.S. Department of Justice
 Federal Bureau of Investigation
 Cyber Division



INTERNET CRIME COMPLAINT CENTER

www.ic3.gov

Our Role in Combating Cybercrime



Collection: IC3 is the primary connection between the FBI and the public for receiving and coordination of information related to cyber-enabled crimes, including intrusions, frauds, and scams. Victims are encouraged, and often directed, by law enforcement to file a complaint online at www.ic3.gov. Complainants should document accurate and complete information related to suspected cyber-enabled crime, as well as any other relevant information.



Analysis: IC3 reviews and analyzes data submitted through www.ic3.gov to identify emerging threats and new trends. IC3 can quickly alert financial institutions to fraudulent transactions which enables the freezing of victim funds if certain reporting criteria are met.



Referral & Enhancement: IC3 aggregates related complaints to build referrals, which are provided to local, state, federal, and international law enforcement for potential investigation. Aggregation and enhancement build support and prosecutorial levels for new and ongoing investigations, and assist with detecting emerging methods, trends and subject identifiers.

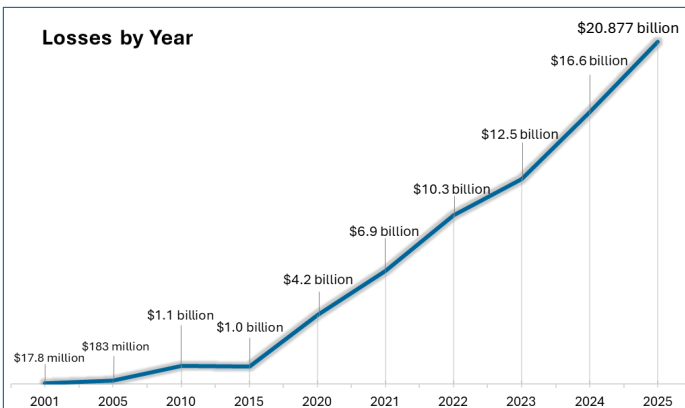


Coordination: IC3 facilitates 24/7/365 coordination of threat response efforts with internal and external partners in support of a unified whole of government approach to cyber-Incident management. IC3 plays a key role in the FBI's cooperation with international partners in the fight against cybercrime, working with FBI Headquarter, Field Offices. and LEGATS to support investigations around the globe.

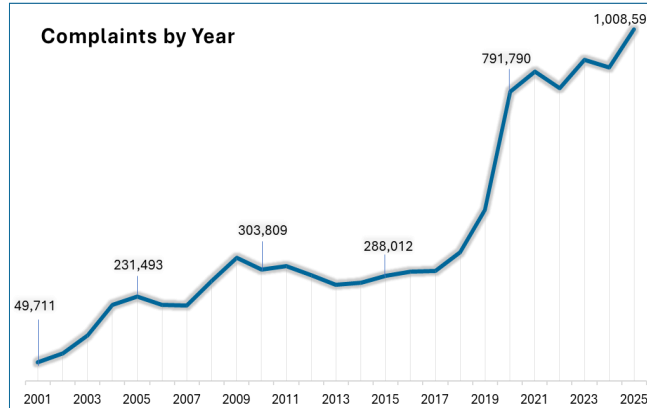


Public Awareness: Public service announcements, industry alerts, and other publications about specific scams are posted to www.ic3.gov. As more become aware of cyber-enabled crimes and methods used to carry them out, we all become better equipped to recognize the dangers associated with cyber activity and are in better position to avoid falling prey to online schemes.

Losses by Year



Complaints by Year



A Quarter-Century of Cybercrime Reporting

For the past quarter-century, IC3 has been the primary connection between the FBI and the public for information related to cyber-enabled criminal activity. Since our founding, reporting to IC3 has surged. Where we used to receive a few thousand complaints per month in our early days, IC3 now averages a few thousand complaints per day. Built on the information we receive, IC3 produces annual reports, publishes public awareness campaigns, and provides industry alerts to the private sector. IC3 remains an essential resource for our law enforcement colleagues in combating cyber-enabled crime.

IC3 Complaints

Complaints submitted to the IC3 cover an array of Internet crime including theft of intellectual property rights, computer intrusion, economic espionage, online extortion, and international money laundering. Numerous fraud schemes such as identity theft, phishing, spam, reshipping, auction fraud, payment fraud, counterfeit goods, romance scams, and non-delivery of goods are reported to the IC3.

Cyber Threats

Hijacked networks, cryptocurrency heists, and corporate espionage are a few examples of the spiraling cyber threat. Every year, our adversaries become savvier and increasingly callous – attacking power grids, shutting down hospitals, and stoking geopolitical tensions. State-sponsored cyber actors wield every element of their national power to target the U.S. and its critical infrastructure. Skilled cybercriminals exploit new and longstanding vulnerabilities to steal our money and hold our data for ransom. Combating these threats is the primary mission of the FBI's Cyber program. IC3 coordinates and shares reporting with all FBI Field Offices and our intelligence partners to combat cyber threats.

Elder Fraud

Each year, millions of elderly Americans fall victim to some type of financial fraud or confidence scheme, including romance, lottery, tech support, and sweepstakes scams—just to name a few. Reporting Elder Fraud to the IC3 helps the FBI identify and go after scammers who take advantage of our older loved ones.