

IC3 Complaints in 2025

Highlights

1,008,597 Complaints
\$20.877 Billion Total Losses
26% Increase In Losses From 2024
\$20,699 Average Loss

By Age Group

Age Group	Complaints	Losses
60+	201,266	\$7,748,911,371
50-59	124,820	\$3,676,138,586
40-49	167,066	\$2,957,773,418
30-39	153,293	\$1,742,438,917
20-29	112,069	\$563,103,982
Under 20	31,254	\$67,102,440

Top 10 Crime Types By Loss in 2025 As Reported by Complainants 60+

Crime Type	Loss
Investment	\$3.5 billion
Tech/Customer Support	\$1 billion
Confidence/Romance	\$584 million
Business Email Compromise	\$568 million
Government Impersonation	\$413 million
Personal Data Breach	\$324 million
Lottery/Sweepstakes/ Inheritance	\$136 million
Non-Payment/ Non-Delivery	\$127 million
Real Estate	\$123 million
Employment	\$78 million

Read more in the 2025 IC3 Annual Report
<https://www.ic3.gov/AnnualReport/Reports>

REPORT IT!

If you, or someone you know, is a potential victim of cyber-enabled fraud, file a complaint with the IC3.

www.ic3.gov

Filing tips:

- Retain original records: emails, letters, checks, receipts, shipping documents, etc.
- Financial transaction information.
- Information used by the criminals such as bank accounts, addresses, e-mails, websites, and phone numbers.

Contact financial institutions to safeguard accounts, and credit bureaus to monitor your identity for suspicious activity.

Please visit the FBI Elder Fraud website for more resources.

www.fbi.gov/elderfraud

The U.S. DOJ, Office for Victims of Crime also offers the National Elder Fraud Hotline as a resource to assist with reporting.

(833) FRAUD-11

(833) 372-8311



INTERNET CRIME COMPLAINT CENTER



REPORT - ANALYZE - ENHANCE - REFER - COLLABORATE - SHARE

U.S. Department of Justice
 Federal Bureau of Investigation
 Cyber Division



INTERNET CRIME COMPLAINT CENTER

ELDER FRAUD

www.ic3.gov

Our Role in Combating Elder Fraud



What is Elder Fraud?

The U.S. DOJ describes elder abuse as an intentional or negligent act by any person that causes harm or a serious risk of harm to an older adult, including financial exploitation and fraud. The IC3 is the FBI office responsible for receiving Elder Fraud complaints.



IC3 Elder Fraud in 2025

In 2025, over 201,000 victims ages 60+ reported losses of more than \$7.7 billion to the IC3. This represents a 37 percent increase in losses over losses reported in 2024. The average loss for 60+ victims exceeded \$38,000. More than 12,000 elderly victims lost over \$100,000.



Annual Reports, Public Service Announcements and Industry Alerts

The IC3 reviews and analyzes data submitted through its website, and produces intelligence products to highlight emerging threats and new trends. PSAs, Industry Alerts, and other publications outlining specific scams are posted to the IC3 website.

Common Elder Fraud Schemes *◆ Could you be a victim?*

Investment: Criminals offer unsuitable investments, fraudulent offerings, and unrecognized products which can result in the theft or misappropriation of funds. *◆ Have you been asked to invest in cryptocurrency?*

Tech Support: Criminals pose as tech/customer support offering to help with non-existent issues, such as computer viruses or hacked accounts. *◆ Has someone claiming to be a tech or customer support requested money to remove a virus or child pornography from your computer or secure your account?*

Romance: Criminals pose as interested romantic partners on social media or dating websites. *◆ Has someone you never met claimed to be romantically interested in you but requests you send them money or something else of value?*

Grandparent/Emergency: Criminals pose as a relative, usually a child or grandchild, claiming to be in immediate financial need. Perpetrators are relatives or acquaintances of the elderly victims and take advantage of them or otherwise get their money. *◆ Has someone contacted you claiming a family member is in danger or jail, and you must send money now to avoid further harm?*

Government Impersonation: Criminals pose as government employees and threaten to arrest or prosecute victims unless they agree to pay. *◆ Has someone claiming to be the bank or government requested money, or for you to liquidate your accounts, in order to clear yourself of a crime or secure your accounts? ◆ Have you ever been directed to withdraw cash to purchase gold or silver to give someone else? ◆ Has someone sent individuals to your home or directed you to meet to drop off or pick up money, or other items of value, to deliver to an unknown person? ◆ Has someone asked you to obtain cash to either purchase gift cards or deposit in a cryptocurrency ATM - or given you a QR code to deposit money into an ATM?*

Sweepstakes/Lottery/Inheritance: Criminals state the victim has won a lottery/sweepstakes, or is receiving an inheritance from a distant or unknown relative, but must pay fees and taxes to claim the money. *◆ Have you been asked to pay fees or taxes for a lottery you did not enter or an inheritance from an unknown relative or benefactor?*

If you answered **“YES” to any of these questions**, visit the FBI INTERNET CRIME COMPLAINT CENTER (IC3), www.ic3.gov, for additional resources or to file a complaint.