Michigan IC3 2010 Internet Crime Report

Complaint Characteristics

In 2010 IC3 received a total of 6790 complaints from the state of Michigan.

Top Referred Complaint Categories from Michigan

Non Delivery of Merchandise /Payment  24.1%
Identity Theft                      15.4%
Auction Fraud                      12.8%
Miscellaneous Consumer Fraud       7.5%
Credit Card Fraud                  6.6%
Computer Intrusion/Hacking         4.8%
Advanced Fee Fraud                 4.7%
SPAM                                4.2%
FBI Scams                          3.2%
Overpayment Fraud                  2.8%

Percent by Monetary Loss

<table>
<thead>
<tr>
<th>Monetary Loss Range</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>$.01 - $99.99</td>
<td>16.5%</td>
</tr>
<tr>
<td>$100.00 - $9999.99</td>
<td>31.7%</td>
</tr>
<tr>
<td>$1000.00 - $4999.99</td>
<td>36.8%</td>
</tr>
<tr>
<td>$5000.00 - $9999.99</td>
<td>6.3%</td>
</tr>
<tr>
<td>Over 10000</td>
<td>8.6%</td>
</tr>
</tbody>
</table>

The top dollar loss complaint Spam and totaled 200,000.00 while the reported loss throughout the state exceeded $7,400,000.00.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<table>
<thead>
<tr>
<th>Complaint Type</th>
<th>Median loss per complaint</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non Delivery of Merchandise /Payment</td>
<td>$1700.00</td>
</tr>
<tr>
<td>Identity Theft</td>
<td>$1000.00</td>
</tr>
<tr>
<td>Auction Fraud</td>
<td>$482.76</td>
</tr>
<tr>
<td>Miscellaneous Consumer Fraud</td>
<td>$1000.00</td>
</tr>
<tr>
<td>Credit Card Fraud</td>
<td>$150.00</td>
</tr>
<tr>
<td>Computer Intrusion/Hacking</td>
<td>$724.00</td>
</tr>
<tr>
<td>Advanced Fee Fraud</td>
<td>$1700.00</td>
</tr>
<tr>
<td>SPAM</td>
<td>$1800.00</td>
</tr>
<tr>
<td>FBI Scams</td>
<td>$1500.00</td>
</tr>
<tr>
<td>Overpayment Fraud</td>
<td>$2974.00</td>
</tr>
</tbody>
</table>

The total median dollar loss for all complaints reporting a dollar loss was $1001.00.
Michigan Perpetrator Characteristics

Gender
Male  74.0%
Female  26.0%

Perpetrator Statistics within the United States
Per 100,000 population 21.70 (30th) perpetrators identified as residing in Michigan. This total accounts for 2.2% (13th) of all complaints where the perpetrator was identified.

Michigan Complainant Characteristics

Gender
Male  52.1%
Female  47.9%

Complaint demographics
Under 20  3.3%
20-29  16.7%
30-39  19.2%
40-49  23.0%
50-59  22.4%
Over 60  15.5%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics
Under 20  $350.00
20-29  $750.00
30-39  $815.00
40-49  $1500.00
50-59  $1600.00
60 and older  $1396.00

Complainant Statistics within the United States
Per 100,000 population 68.69 (33rd) are complainants identified as residing in Michigan. This total accounts for only 2.7% (11th) of all complainants in the United States.

Complainant-Perpetrator Dynamics

Michigan – 19.5%