Utah IC3 2009 Internet Crime Report

Complaint Characteristics

In 2009 IC3 received a total of 2506 complaints from the state of Utah.

Top Complaint Categories from Utah
Non Delivery of Merchandise /Payment  16.8%
FBI Scams  13.6%
Overpayment Fraud  10.1%
Identity Theft  9.3%
Miscellaneous Consumer Fraud  8.3%
Advanced Fee Fraud  8.0%
Credit Card Fraud  6.6%
Auction Fraud  5.5%
SPAM  5.1%
Computer Intrusion/Hacking  4.2%

Percent by Monetary Loss
$.01 - $99.99  23.8%
$100.00 - $999.99  36.6%
$1000.00 - $4999.99  25.1%
$5000.00 - $9999.99  6.4%
Over 10000  8.2%

The top dollar loss complaint involved miscellaneous consumer fraud and totaled $452,000.00 while the reported loss throughout the state exceeded $4,900,000.00.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<table>
<thead>
<tr>
<th>Complaint Type</th>
<th>Median loss per complaint</th>
</tr>
</thead>
<tbody>
<tr>
<td>FBI Scams</td>
<td>$570.00</td>
</tr>
<tr>
<td>Non Delivery of Merchandise /Payment</td>
<td>$676.11</td>
</tr>
<tr>
<td>Overpayment Fraud</td>
<td>$2250.00</td>
</tr>
<tr>
<td>Identity Theft</td>
<td>$500.00</td>
</tr>
<tr>
<td>Miscellaneous Consumer Fraud</td>
<td>$500.00</td>
</tr>
<tr>
<td>Advanced Fee Fraud</td>
<td>$1800.00</td>
</tr>
<tr>
<td>Credit Card Fraud</td>
<td>$92.61</td>
</tr>
<tr>
<td>Auction Fraud</td>
<td>$599.99</td>
</tr>
<tr>
<td>SPAM</td>
<td>$1200.00</td>
</tr>
<tr>
<td>Computer Intrusion/Hacking</td>
<td>$500.00</td>
</tr>
</tbody>
</table>

The total median dollar loss for all complaints reporting a dollar loss was $500.00.
Utah Perpetrator Characteristics

**Gender**
- Male: 75.1%
- Female: 24.9%

Perpetrator Statistics within the United States
Per 100,000 population 60.22 (5th) perpetrators identified as residing in Utah. This total accounts for 1.5% (19th) of all complaints where the perpetrator was identified.

Utah Complainant Characteristics

**Gender**
- Male: 56.4%
- Female: 43.6%

Complaint demographics
- Under 20: 3.6%
- 20-29: 23.9%
- 30-39: 22.1%
- 40-49: 19.3%
- 50-59: 20.0%
- Over 60: 11.2%

**Median Amount Lost Per Referred Complaint by Selected Complainant Demographics**
- Under 20: $384.00
- 20-29: $455.00
- 30-39: $500.00
- 40-49: $500.00
- 50-59: $558.58
- 60 and older: $998.00

Complainant Statistics within the United States
Per 100,000 population 89.99 (20th) are complainants identified as residing in Utah. This total accounts for only 0.9% (33rd) of all complainants in the United States.

Complainant-Perpetrator Dynamics
Utah – 16.2%