Pennsylvania IC3 2009 Internet Crime Report

Complaint Characteristics

In 2009 IC3 received a total of 9858 complaints from the state of Pennsylvania.

Top Complaint Categories from Pennsylvania
Non Delivery of Merchandise /Payment  17.0%
FBI Scams  16.4%
Overpayment Fraud  8.8%
Miscellaneous Consumer Fraud  7.5%
Identity Theft  7.4%
Advanced Fee Fraud  7.3%
Credit Card Fraud  6.9%
Auction Fraud  6.7%
SPAM  5.2%
Computer Intrusion/hacking  5.0%

Percent by Monetary Loss
$.01 - $99.99  24.0%
$100.00 - $999.99  39.8%
$1000.00 - $4999.99  26.4%
$5000.00 - $9999.99  5.0%
Over 10000  4.9%

The top dollar loss complaint involved computer intrusion/hacking fraud and totaled $10,500,000.00 illegal business while the reported loss throughout the state exceeded $27,500,000.00.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<table>
<thead>
<tr>
<th>Complaint Type</th>
<th>Median loss per complaint</th>
</tr>
</thead>
<tbody>
<tr>
<td>Non Delivery of Merchandise /Payment</td>
<td>$486.95</td>
</tr>
<tr>
<td>FBI Scams</td>
<td>$720.00</td>
</tr>
<tr>
<td>Overpayment Fraud</td>
<td>$2250.00</td>
</tr>
<tr>
<td>Miscellaneous Consumer Fraud</td>
<td>$300.00</td>
</tr>
<tr>
<td>Identity Theft</td>
<td>$506.50</td>
</tr>
<tr>
<td>Advanced Fee Fraud</td>
<td>$1200.00</td>
</tr>
<tr>
<td>Credit Card Fraud</td>
<td>$97.02</td>
</tr>
<tr>
<td>Auction Fraud</td>
<td>$350.00</td>
</tr>
<tr>
<td>SPAM</td>
<td>$800.00</td>
</tr>
<tr>
<td>Computer Intrusion/hacking</td>
<td>$439.48</td>
</tr>
</tbody>
</table>
The total median dollar loss for all complaints reporting a dollar loss was $464.00.

**Pennsylvania Perpetrator Characteristics**

**Gender**
- Male 75.3%
- Female 24.7%

**Perpetrator Statistics within the United States**
Per 100,000 population 20.36 (41st) perpetrators identified as residing in Pennsylvania. This total accounts for 2.4% (13th) of all complaints where the perpetrator was identified.

**Pennsylvania Complainant Characteristics**

**Gender**
- Male 48.7%
- Female 51.3%

**Complaint demographics**
- Under 20 3.0%
- 20-29 19.8%
- 30-39 20.6%
- 40-49 23.2%
- 50-59 21.0%
- Over 60 12.4%

**Median Amount Lost Per Referred Complaint by Selected Complainant Demographics**
- Under 20 $360.00
- 20-29 $500.00
- 30-39 $455.00
- 40-49 $499.99
- 50-59 $485.00
- 60 and older $360.90

**Complainant Statistics within the United States**
Per 100,000 population 78.20 (34th) are complainants identified as residing in Pennsylvania. This total accounts for only 3.4% (7th) of all complainants in the United States.

**Complainant-Perpetrator Dynamics**

**From Same State as Complainant**
- Pennsylvania 16.5%