

Massachusetts IC3 2008 Internet Crime Report

Complaint Characteristics

In 2008 IC3 received a total of **4492** complaints from the state of Massachusetts.

Top 10 Complaint Categories from Massachusetts

Non Delivery of Merchandise	33.2%
Auction Fraud	26.4%
Credit card	7.7%
Counterfeit Check	6.7%
Hacking	6.3%
Confidence fraud	4.8%
Threat	1.9%
Advance fee Fraud	1.8%
Non Delivery of Payment	1.6%
Identity theft	1.4%
Loan fraud	.82%

Percent of Referrals by Monetary Loss

\$.01 - \$99.99	15.9%
\$100.00 - \$999.99	35.5%
\$1000.00 - \$4999.99	33.7%
\$5000.00 - \$9999.99	7%
Over \$10,000.00	7.9%

The top dollar loss complaint involved confidence fraud and totaled **\$256,000** while total reported losses for 2008 exceeded **\$3.2 million**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>% who reported a loss</u>	<u>Median loss per complaint</u>
Non-delivery of Merchandise	98.5%	\$800
Auction Fraud	100%	\$505
Credit card Fraud	98.6%	\$149.95
Counterfeit check	100%	\$3000
Hacking/Computer Intrusion	22.6%	\$2000
Confidence fraud	80.9%	\$6000
Threats	26.3%	\$22
Advance fee fraud	100%	\$1640
Non-delivery of payment	100%	\$530.78
Identity Theft	78.5%	\$3665.66

The total median dollar loss for all complaints reporting a dollar loss was **\$935.50**.

Massachusetts Perpetrator Characteristics

Gender

Male	77.4%
Female	22.6%

Perpetrator Statistics within the United States

Per 100,000 population **Massachusetts** ranks **28th** at **22.34**, while ranking **17th** on total number of perpetrators identified as residing in Massachusetts. This total accounts for **1.6%** of all complaints where the perpetrator was identified.

Massachusetts Complainant Characteristics

Gender

Male	49.3%
Female	50.7%

Complaint demographics

Under 20	3.7%
20-29	22.4%
30-39	22.6%
40-49	22.5%
50-59	19.6%
Over 60	9.3%

Amount Lost Per Referred Complaint By Selected Complainant Demographics

Under 20	\$531.64
20-29	\$471.85
30-39	\$548.46
40-49	\$965.85
50-59	\$933.29
60 and older	\$917.40

Complainant Statistics within the United States

Per 100,000 population Massachusetts ranks **32nd** highest at **69.13** while also ranking **18th** on total number of complainants identified as residing in South Carolina. This total accounts for only **1.9%** of all complainants in the United States.

Complainant-Perpetrator Dynamics

From Same State as Complainant and the top three locations

MA: 4.6% **1.** California 5% **2.** New York: 3.2% **3.** Florida: 3%

