

Hawaii IC3 2010 Internet Crime Report

Complaint Characteristics

In 2010 IC3 received a total of **1126** complaints from the state of Hawaii.

Top Referred Complaint Categories from Hawaii

Non Delivery of Merchandise /Payment	18.7%
Identity Theft	18.1%
Auction Fraud	11.0%
Miscellaneous Consumer Fraud	10.1%
Credit Card Fraud	9.3%
Computer Intrusion/Hacking	5.4%
Spam	4.8%
Advanced Fee Fraud	3.9%
Relationship Fraud	3.0%
Overpayment Fraud	3.0%

Percent by Monetary Loss

\$.01 - \$99.99	21.0%
\$100.00 - \$999.99	35.3%
\$1000.00 - \$4999.99	28.3%
\$5000.00 - \$9999.99	8.0%
Over 10000	7.4%

The top dollar loss complaint involved identity theft and totaled **\$198,000.00** while the reported loss throughout the state exceeded **\$1,900,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	\$680.00
Identity Theft	\$950.00
Auction Fraud	\$450.00
Miscellaneous Consumer Fraud	\$1250.00
Credit Card Fraud	\$170.00
Computer Intrusion/Hacking	\$1000.00
Spam	\$900.00
Advanced Fee Fraud	\$1469.00
Relationship Fraud	\$5000.00
Overpayment Fraud	\$1990.00

The total median dollar loss for all complaints reporting a dollar loss was **\$600.00**.

Hawaii Perpetrator Characteristics

Gender

Male	71.9%
Female	28.1%

Perpetrator Statistics within the United States

Per 100,000 population 23.52 (26th) perpetrators identified as residing in Hawaii. This total accounts for 0.3% (43rd) of all complaints where the perpetrator was identified.

Hawaii Complainant Characteristics

Gender

Male	48.8%
Female	51.2%

Complaint demographics

Under 20	2.1%
20-29	14.1%
30-39	19.4%
40-49	23.4%
50-59	25.1%
Over 60	15.5%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20	\$750.00
20-29	\$950.00
30-39	\$525.00
40-49	\$550.00
50-59	\$900.00
60 and older	\$316.00

Complainant Statistics within the United States

Per 100,000 population 82.77 (18th) are complainants identified as residing in Hawaii. This total accounts for only 0.4% (41st) of all complainants in the United States.

Complainant-Perpetrator Dynamics

Hawaii – 21.7%