

Massachusetts IC3 2010 Internet Crime Report

Complaint Characteristics

In 2010 IC3 received a total of **4856** complaints from the state of Massachusetts.

Top Referred Complaint Categories from Massachusetts

Non Delivery of Merchandise /Payment	26.4%
Auction Fraud	11.8%
Identity Theft	11.1%
Miscellaneous Consumer Fraud	7.9%
Credit Card Fraud	7.7%
Computer Intrusion/Hacking	4.5%
Advanced Fee Fraud	4.3%
Overpayment Fraud	4.2%
FBI Scams	3.7%
Rental Fraud	3.3%

Percent by Monetary Loss

\$.01 - \$99.99	16.9%
\$100.00 - \$999.99	35.7%
\$1000.00 - \$4999.99	35.8%
\$5000.00 - \$9999.99	5.7%
Over 10000	5.8%

The top dollar loss complaint involved relationship fraud and totaled **\$199,000.00** while the reported loss throughout the state exceeded **\$3,600,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	\$880.00
Auction Fraud	\$401.00
Identity Theft	\$1000.00
Miscellaneous Consumer Fraud	\$1250.00
Credit Card Fraud	\$159.00
Computer Intrusion/Hacking	\$1200.00
Advanced Fee Fraud	\$1050.00
Overpayment Fraud	\$2700.00
FBI Scams	\$1275.00
Rental Fraud	\$968.00

The total median dollar loss for all complaints reporting a dollar loss was **\$845.75**.

Massachusetts Perpetrator Characteristics

Gender

Male	75.4%
Female	24.6%

Perpetrator Statistics within the United States

Per 100,000 population 24.08 (24th) perpetrators identified as residing in Massachusetts. This total accounts for 1.6% (19th) of all complaints where the perpetrator was identified.

Massachusetts Complainant Characteristics

Gender

Male	54.2%
Female	45.8%

Complaint demographics

Under 20	2.8%
20-29	16.9%
30-39	19.4%
40-49	27.2%
50-59	19.9%
Over 60	13.9%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20	\$779.00
20-29	\$700.00
30-39	\$813.36
40-49	\$1000.00
50-59	\$875.00
60 and older	\$1000.00

Complainant Statistics within the United States

Per 100,000 population 74.16 (24th) are complainants identified as residing in Massachusetts. This total accounts for only 1.9% (18th) of all complainants in the United States.

Complainant-Perpetrator Dynamics

Massachusetts – 27.1%