

Massachusetts IC3 2009 Internet Crime Report

Complaint Characteristics

In 2009 IC3 received a total of **5232** complaints from the state of Massachusetts.

Top Complaint Categories from Massachusetts

Non Delivery of Merchandise /Payment	16.5%
FBI Scams	13.2%
Overpayment Fraud	10.5%
Identity Theft	8.0%
Advanced Fee Fraud	7.6%
Miscellaneous Consumer Fraud	7.5%
Auction Fraud	5.7%
Credit Card Fraud	5.5%
Computer Intrusion/Hacking	5.5%
SPAM	5.0%

Percent by Monetary Loss

\$.01 - \$99.99	24.2%
\$100.00 - \$999.99	38.7%
\$1000.00 - \$4999.99	26.2%
\$5000.00 - \$9999.99	5.2%
Over 10000	5.7%

The top dollar loss complaint involved identity theft and totaled **500,000** while the reported loss throughout the state exceeded **\$6,600,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	\$443.95
FBI Scams	\$970.00
Overpayment Fraud	\$2800.00
Identity Theft	\$650.00
Advanced Fee Fraud	\$1462.00
Miscellaneous Consumer Fraud	\$250.00
Auction Fraud	\$410.73
Credit Card Fraud	\$94.89
Computer Intrusion/Hacking	\$830.00
SPAM	\$450.00

The total median dollar loss for all complaints reporting a dollar loss was **\$495.00**.

Massachusetts Perpetrator Characteristics

Gender

Male	76.9%
Female	23.1%

Perpetrator Statistics within the United States

Per 100,000 population 23.12 (30th) perpetrators identified as residing in Massachusetts. This total accounts for 1.4% (21st) of all complaints where the perpetrator was identified.

Massachusetts Complainant Characteristics

Gender

Male	53.2%
Female	46.8%

Complaint demographics

Under 20	2.8%
20-29	20.8%
30-39	20.3%
40-49	24.9%
50-59	19.9%
Over 60	11.4%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20	\$200.00
20-29	\$600.00
30-39	\$500.00
40-49	\$489.01
50-59	\$458.80
60 and older	\$248.63

Complainant Statistics within the United States

Per 100,000 population 79.34 (29th) are complainants identified as residing in Massachusetts. This total accounts for only 1.8% (19th) of all complainants in the United States.

Complainant-Perpetrator Dynamics

Massachusetts – 20.6%