

Utah IC3 2009 Internet Crime Report

Complaint Characteristics

In 2009 IC3 received a total of **2506** complaints from the state of Utah.

Top Complaint Categories from Utah

Non Delivery of Merchandise /Payment	16.8%
FBI Scams	13.6%
Overpayment Fraud	10.1%
Identity Theft	9.3%
Miscellaneous Consumer Fraud	8.3%
Advanced Fee Fraud	8.0%
Credit Card Fraud	6.6%
Auction Fraud	5.5%
SPAM	5.1%
Computer Intrusion/Hacking	4.2%

Percent by Monetary Loss

\$.01 - \$99.99	23.8%
\$100.00 - \$999.99	36.6%
\$1000.00 - \$4999.99	25.1%
\$5000.00 - \$9999.99	6.4%
Over 10000	8.2%

The top dollar loss complaint involved miscellaneous consumer fraud and totaled **\$452,000.00** while the reported loss throughout the state exceeded **\$4,900,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
FBI Scams	\$570.00
Non Delivery of Merchandise /Payment	\$676.11
Overpayment Fraud	\$2250.00
Identity Theft	\$500.00
Miscellaneous Consumer Fraud	\$500.00
Advanced Fee Fraud	\$1800.00
Credit Card Fraud	\$92.61
Auction Fraud	\$599.99
SPAM	\$1200.00
Computer Intrusion/Hacking	\$500.00

The total median dollar loss for all complaints reporting a dollar loss was **\$500.00**.

Utah Perpetrator Characteristics

Gender

Male	75.1%
Female	24.9%

Perpetrator Statistics within the United States

Per 100,000 population 60.22 (5th) perpetrators identified as residing in Utah. This total accounts for 1.5% (19th) of all complaints where the perpetrator was identified.

Utah Complainant Characteristics

Gender

Male	56.4%
Female	43.6%

Complaint demographics

Under 20	3.6%
20-29	23.9%
30-39	22.1%
40-49	19.3%
50-59	20.0%
Over 60	11.2%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20	\$384.00
20-29	\$455.00
30-39	\$500.00
40-49	\$500.00
50-59	\$558.58
60 and older	\$998.00

Complainant Statistics within the United States

Per 100,000 population 89.99 (20th) are complainants identified as residing in Utah. This total accounts for only 0.9% (33rd) of all complainants in the United States.

Complainant-Perpetrator Dynamics

Utah – 16.2%