

Arkansas IC3 2010 Internet Crime Report

Complaint Characteristics

In 2010 IC3 received a total of **1821** complaints from the state of Arkansas.

Top Referred Complaint Categories from Arkansas

Non Delivery of Merchandise /Payment	22.2%
Identity Theft	11.6%
Credit Card Fraud	9.5%
Miscellaneous Consumer Fraud	8.3%
Auction Fraud	7.0%
Computer Intrusion/hacking	6.7%
Advanced Fee Fraud	6.0%
FBI Scams	5.8%
Overpayment Fraud	5.0%
SPAM	4.7%

Percent by Monetary Loss

\$.01 - \$99.99	20.0%
\$100.00 - \$999.99	33.7%
\$1000.00 - \$4999.99	34.3%
\$5000.00 - \$9999.99	6.5%
Over 10000	5.4%

The top dollar loss complaint involved identity theft and totaled **\$100,000.00** while the reported loss throughout the state exceeded **\$2,100,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	\$1085.00
Identity Theft	\$250.00
Credit Card Fraud	\$115.00
Miscellaneous Consumer Fraud	\$450.00
Auction Fraud	\$540.50
Computer Intrusion/hacking	\$400.00
Advanced Fee Fraud	\$1750.00
FBI Scams	\$3600.00
Overpayment Fraud	\$2650.00
SPAM	\$2546.00

The total median dollar loss for all complaints reporting a dollar loss was **\$745.00**.

Arkansas Perpetrator Characteristics

Gender

Male	72.0%
Female	28.0%

Perpetrator Statistics within the United States

Per 100,000 population 14.81 (48th) perpetrators identified as residing in Arkansas. This total accounts for 0.4% (39th) of all complaints where the perpetrator was identified.

Arkansas Complainant Characteristics

Gender

Male	47.7%
Female	52.3%

Complaint demographics

Under 20	2.8%
20-29	17.6%
30-39	19.7%
40-49	23.8%
50-59	19.5%
Over 60	16.5%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20	\$175.00
20-29	\$607.54
30-39	\$590.00
40-49	\$880.00
50-59	\$540.50
60 and older	\$1870.00

Complainant Statistics within the United States

Per 100,000 population 62.45 (43rd) are complainants identified as residing in Arkansas. This total accounts for only 0.7% (34th) of all complainants in the United States.

Complainant-Perpetrator Dynamics

Arkansas **11.6%**