



# Public Service Announcement

FEDERAL BUREAU OF INVESTIGATION



**May 08, 2013**

## **PHISHING ATTACKS ON TELECOMMUNICATION CUSTOMERS RESULTING IN ACCOUNT TAKEOVERS**

The Internet Crime Complaint Center has received numerous reports of phishing attacks targeting various telecommunication companies' customers.

Individuals receive automated telephone calls that claim to be from the victim's telecommunication carrier. Victims are directed to a phishing site to receive a credit, discount, or prize ranging from \$300 to \$500.

The phishing site is a replica of one of the telecommunication carrier's sites and requests the victims' log-in credentials and the last four digits of their Social Security numbers. Once victims enter their information, they are redirected to the telecommunication carrier's actual website. The subject then makes changes to the customer's account.

The IC3 urges the public to be cautious of unsolicited telephone calls, e-mails and text messages, especially those promising some type of compensation for supplying account information. If you receive such an offer, verify it with the business associated with your account before supplying any information. Use the information supplied on your account statement to contact the business.

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If you have fallen victim to this scam, immediately notify your telecommunication carrier and file a complaint with the IC3, <https://www.ic3.gov/>