

# Delaware IC3 2009 Internet Crime Report

## Complaint Characteristics

In 2009 IC3 received a total of **827** complaints from the state of Delaware.

### **Top Complaint Categories from Delaware**

Non Delivery of Merchandise /Payment	<b>18.6%</b>
FBI Scams	<b>15.7%</b>
Identity Theft	<b>11.6%</b>
Overpayment Fraud	<b>9.1%</b>
Advanced Fee Fraud	<b>8.5%</b>
Miscellaneous Consumer Fraud	<b>5.9%</b>
Computer Intrusion/Hacking	<b>5.9%</b>
Credit Card Fraud	<b>5.7%</b>
Auction Fraud	<b>5.2%</b>
SPAM	<b>5.0%</b>

### **Percent by Monetary Loss**

\$.01 - \$99.99	<b>18.7%</b>
\$100.00 - \$999.99	<b>26.6%</b>
\$1000.00 - \$4999.99	<b>23.1%</b>
\$5000.00 - \$9999.99	<b>6.6%</b>
Over 10000	<b>25.3%</b>

The top dollar loss complaint involved identity theft and totaled **\$300,000.00** while the reported loss throughout the state exceeded **\$8,000,000.00**.

### **Amount Lost by Fraud Type for Individuals Reporting Monetary Loss**

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	<b>\$800.00</b>
FBI Scams	<b>\$1000.00</b>
Identity Theft	<b>\$100,000.00</b>
Overpayment Fraud	<b>\$2850.00</b>
Advanced Fee Fraud	<b>\$1850.00</b>
Miscellaneous Consumer Fraud	<b>\$165.80</b>
Computer Intrusion/Hacking	<b>\$100,000.00</b>
Credit Card Fraud	<b>\$106.97</b>
Auction Fraud	<b>\$226.75</b>
SPAM	<b>\$3000.00</b>

The total median dollar loss for all complaints reporting a dollar loss was **\$1386.98**.

### Delaware Perpetrator Characteristics

#### **Gender**

Male            **72.4%**  
Female         **27.6%**

#### **Perpetrator Statistics within the United States**

Per 100,000 population 57.28 (6<sup>th</sup>) perpetrators identified as residing in Delaware. This total accounts for 0.5% (36<sup>st</sup>) of all complaints where the perpetrator was identified.

### Delaware Complainant Characteristics

#### **Gender**

Male            **43.7%**  
Female         **56.3%**

#### Complaint demographics

Under 20                    **2.7%**  
20-29                        **17.8%**  
30-39                        **17.2%**  
40-49                        **29.6%**  
50-59                        **19.2%**  
Over 60                      **13.5%**

#### **Median Amount Lost Per Referred Complaint by Selected Complainant Demographics**

Under 20                    **\$165.00**  
20-29                        **\$500.00**  
30-39                        **\$1000.00**  
40-49                        **\$75,000.00**  
50-59                        **\$550.00**  
60 and older                **\$225.00**

#### **Complainant Statistics within the United States**

Per 100,000 population 93.43 (16<sup>th</sup>) are complainants identified as residing in Delaware. This total accounts for only 0.3% (46<sup>th</sup>) of all complainants in the United States.

### Complainant-Perpetrator Dynamics

Delaware – 20.9%