

Public Service Announcement

FEDERAL BUREAU OF INVESTIGATION

| <u>May 10, 2005</u> | NEW THREAT TO CELL PHONE USERS |
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| | Until recently, phishing attempts, spam, and viruses have only been a problem for Internet users. However, spammers and hackers have recently realized that there are new opportunities with cell phones, given the use of digital technology. |
| | The recent technology enhancements to cell phones have made them increasingly vulnerable. Many cell phone users now have the option to access the Internet from their phone. This presents a whole new area of concern and potential vulnerability for cell phone users. |
| | The same risks exist when it comes to the Internet whether you are accessing it through a computer or a cell phone. As such cell phone users are just as vulnerable to phishing attempts, spam, and associated viruses as people who use a computer. |
| | From January to March 2005, there have been over 1,000 vulnerabilities found with cell phones, which is a 6% increase from last year.[1] The use of adware, which is short for advertising software, makes spreading spam and viruses incredibly easy. Between 2004 and 2005, McAfee reported a 20% increase in threats using malware. Malware is malicious software such as viruses or Trojan horses.[2] In 2003, cell phone users were sent less than 10 million unsolicited emails. That number is expected to rise to 500 million this year.[3] |
| | Cell phone users accessing the Internet should protect themselves with anti- virus protection, install the latest patches, and employ spam filters just like when using a computer. |
| | Contact your cellular phone provider for more information on how to protect yourself from phishing attempts, spam, and viruses. |
| | This document is issued in keeping with IC3's goal to keep the public informed about new trends observed in recent complaints received. |
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