

Tennessee IC3 2010 Internet Crime Report

Complaint Characteristics

In 2010 IC3 received a total of **4876** complaints from the state of Tennessee.

Top Referred Complaint Categories from Tennessee

Non Delivery of Merchandise /Payment	20.7%
Identity Theft	19.5%
Credit Card Fraud	15.3%
Auction Fraud	8.8%
Miscellaneous Consumer Fraud	7.0%
Computer Intrusion/Hacking	4.4%
Advanced Fee Fraud	3.8%
SPAM	2.9%
Relationship Fraud	2.7%
Overpayment Fraud	2.4%

Percent by Monetary Loss

\$.01 - \$99.99	20.2%
\$100.00 - \$999.99	38.7%
\$1000.00 - \$4999.99	29.8%
\$5000.00 - \$9999.99	4.9%
Over 10000	6.3%

The top dollar loss complaint involved investment fraud and totaled **\$200,000.00** while the reported loss throughout the state exceeded **\$6,800,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	\$899.00
Identity Theft	\$596.00
Credit Card Fraud	\$159.00
Auction Fraud	\$482.33
Miscellaneous Consumer Fraud	\$519.95
Computer Intrusion/Hacking	\$500.00
Advanced Fee Fraud	\$1258.00
SPAM	\$1300.00
Relationship Fraud	\$2856.00
Overpayment Fraud	\$2500.00

The total median dollar loss for all complaints reporting a dollar loss was **\$566.00**.

Tennessee Perpetrator Characteristics

Gender

Male	73.6%
Female	26.4%

Perpetrator Statistics within the United States

Per 100,000 population 21.43 (31st) perpetrators identified as residing in Tennessee. This total accounts for 1.4% (20th) of all complaints where the perpetrator was identified.

Tennessee Complainant Characteristics

Gender

Male	50.1%
Female	49.9%

Complaint demographics

Under 20	2.7%
20-29	18.2%
30-39	20.8%
40-49	23.6%
50-59	20.0%
Over 60	14.8%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20	\$470.00
20-29	\$500.00
30-39	\$500.00
40-49	\$636.38
50-59	\$666.71
60 and older	\$792.00

Complainant Statistics within the United States

Per 100,000 population 76.83 (22nd) are complainants identified as residing in Tennessee. This total accounts for only 1.9% (17th) of all complainants in the United States.

Complainant-Perpetrator Dynamics

Tennessee – 17.1%