

Pennsylvania IC3 2009 Internet Crime Report

Complaint Characteristics

In 2009 IC3 received a total of **9858** complaints from the state of Pennsylvania.

Top Complaint Categories from Pennsylvania

Non Delivery of Merchandise /Payment	17.0%
FBI Scams	16.4%
Overpayment Fraud	8.8%
Miscellaneous Consumer Fraud	7.5%
Identity Theft	7.4%
Advanced Fee Fraud	7.3%
Credit Card Fraud	6.9%
Auction Fraud	6.7%
SPAM	5.2%
Computer Intrusion/hacking	5.0%

Percent by Monetary Loss

\$.01 - \$99.99	24.0%
\$100.00 - \$999.99	39.8%
\$1000.00 - \$4999.99	26.4%
\$5000.00 - \$9999.99	5.0%
Over 10000	4.9%

The top dollar loss complaint involved computer intrusion/hacking fraud and totaled **\$10,500,000.00** illegal business while the reported loss throughout the state exceeded **\$27,500,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	\$486.95
FBI Scams	\$720.00
Overpayment Fraud	\$2250.00
Miscellaneous Consumer Fraud	\$300.00
Identity Theft	\$506.50
Advanced Fee Fraud	\$1200.00
Credit Card Fraud	\$97.02
Auction Fraud	\$350.00
SPAM	\$800.00
Computer Intrusion/hacking	\$439.48

The total median dollar loss for all complaints reporting a dollar loss was **\$464.00**.

Pennsylvania Perpetrator Characteristics

Gender

Male	75.3%
Female	24.7%

Perpetrator Statistics within the United States

Per 100,000 population 20.36 (41st) perpetrators identified as residing in Pennsylvania. This total accounts for 2.4% (13th) of all complaints where the perpetrator was identified.

Pennsylvania Complainant Characteristics

Gender

Male	48.7%
Female	51.3%

Complaint demographics

Under 20	3.0%
20-29	19.8%
30-39	20.6%
40-49	23.2%
50-59	21.0%
Over 60	12.4%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20	\$360.00
20-29	\$500.00
30-39	\$455.00
40-49	\$499.99
50-59	\$485.00
60 and older	\$360.90

Complainant Statistics within the United States

Per 100,000 population 78.20 (34th) are complainants identified as residing in Pennsylvania. This total accounts for only 3.4% (7th) of all complainants in the United States.

Complainant-Perpetrator Dynamics

From Same State as Complainant

Pennsylvania **16.5%**