

New Hampshire IC3 2009 Internet Crime Report

Complaint Characteristics

In 2009 IC3 received a total of **1341** complaints from the state of New Hampshire.

Top Complaint Categories from New Hampshire

Non Delivery of Merchandise /Payment	19.4%
FBI Scams	15.3%
Identity Theft	9.2%
Overpayment Fraud	8.4%
Miscellaneous Consumer Fraud	7.4%
Advanced Fee Fraud	6.6%
SPAM	6.2%
Credit Card Fraud	6.0%
Auction Fraud	4.9%
Computer Intrusion/Hacking	4.2%

Percent by Monetary Loss

\$.01 - \$99.99	21.7%
\$100.00 - \$999.99	40.4%
\$1000.00 - \$4999.99	28.0%
\$5000.00 - \$9999.99	5.9%
Over 10000	3.9%

The top dollar loss complaint involved miscellaneous consumer fraud and totaled **\$330,000.00** while the reported loss throughout the state exceeded **\$1,400,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	\$675.00
FBI Scams	\$160.00
Identity Theft	\$400.00
Overpayment Fraud	\$2740.00
Miscellaneous Consumer Fraud	\$454.98
Advanced Fee Fraud	\$1516.00
SPAM	\$652.00
Credit Card Fraud	\$91.88
Auction Fraud	\$350.00
Computer Intrusion/Hacking	\$334.04

The total median dollar loss for all complaints reporting a dollar loss was **\$500.00**.

New Hampshire Perpetrator Characteristics

Gender

Male	80.4%
Female	19.6%

Perpetrator Statistics within the United States

Per 100,000 population 21.13 (39th) perpetrators identified as residing in New Hampshire. This total accounts for 0.3% (47th) of all complaints where the perpetrator was identified.

New Hampshire Complainant Characteristics

Gender

Male	54.6%
Female	45.4%

Complaint demographics

Under 20	2.8%
20-29	14.4%
30-39	19.7%
40-49	25.5%
50-59	25.2%
Over 60	12.4%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20	\$350.00
20-29	\$629.00
30-39	\$387.75
40-49	\$675.00
50-59	\$385.99
60 and older	\$1000.00

Complainant Statistics within the United States

Per 100,000 population 101.24 (13th) are complainants identified as residing in New Hampshire. This total accounts for only 0.5% (40th) of all complainants in the United States.

Complainant-Perpetrator Dynamics

New Hampshire – 14.0%