

California IC3 2010 Internet Crime Report

Complaint Characteristics

In 2010 IC3 received a total of **34606** complaints from the state of California.

Top Referred Complaint Categories from California

Non Delivery of Merchandise /Payment	22.4%
Identity Theft	16.2%
Auction Fraud	10.7%
Miscellaneous Consumer Fraud	7.8%
Credit Card Fraud	7.6%
Computer Intrusion/hacking	6.5%
Overpayment Fraud	4.1%
Advance Fee Fraud	3.9%
SPAM	3.5%
FBI Scams	3.4%

Percent by Monetary Loss

\$.01 - \$99.99	15.7%
\$100.00 - \$999.99	37.6%
\$1000.00 - \$4999.99	30.3%
\$5000.00 - \$9999.99	6.1%
Over 10000	10.4%

The top dollar loss complaint involved identity theft and totaled **\$249,120.00** while the reported loss throughout the state exceeded **\$46,300,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

<u>Complaint Type</u>	<u>Median loss per complaint</u>
Non Delivery of Merchandise /Payment	\$628.92
Identity Theft	\$1092.00
Auction Fraud	\$555.00
Miscellaneous Consumer Fraud	\$587.00
Credit Card Fraud	\$170.00
Computer Intrusion/hacking	\$2000.00
Overpayment Fraud	\$2391.00
Advance Fee Fraud	\$1678.00
SPAM	\$1200.00
FBI Scams	\$1500.00

The total median dollar loss for all complaints reporting a dollar loss was **\$800.00**.

California Perpetrator Characteristics

Gender

Male	73.2%
Female	26.8%

Perpetrator Statistics within the United States

Per 100,000 population 41.86 (9th) perpetrators identified as residing in California. This total accounts for 15.8% (1st) of all complaints where the perpetrator was identified.

California Complainant Characteristics

Gender

Male	50.7%
Female	49.3%

Complaint demographics

Under 20	3.1%
20-29	17.5%
30-39	21.0%
40-49	22.2%
50-59	18.3%
Over 60	17.9%

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

Under 20	\$400.00
20-29	\$555.00
30-39	\$892.12
40-49	\$850.00
50-59	\$1200.00
60 and older	\$870.00

Complainant Statistics within the United States

Per 100,000 population 92.89 (11th) are complainants identified as residing in California. This total accounts for only 13.7% (1st) of all complainants in the United States.

Complainant-Perpetrator Dynamics

California **39.1%**