

Hawaii IC3 2009 Internet Crime Report

Complaint Characteristics

In 2009 IC3 received a total of **1267** complaints from the state of Hawaii.

Top Complaint Categories from Hawaii

| | |
|--------------------------------------|--------------|
| FBI Scams | 15.2% |
| Non Delivery of Merchandise /Payment | 13.4% |
| Identity Theft | 9.6% |
| Miscellaneous Consumer Fraud | 8.3% |
| Advanced Fee Fraud | 7.7% |
| Overpayment Fraud | 7.1% |
| Auction Fraud | 7.1% |
| Rental Fraud | 6.2% |
| Credit Card Fraud | 5.7% |
| Computer Intrusion/Hacking | 4.8% |

Percent by Monetary Loss

| | |
|-----------------------|--------------|
| \$.01 - \$99.99 | 28.0% |
| \$100.00 - \$999.99 | 35.6% |
| \$1000.00 - \$4999.99 | 25.0% |
| \$5000.00 - \$9999.99 | 5.5% |
| Over 10000 | 5.9% |

The top dollar loss complaint involved overpayment fraud and totaled **\$370,000.00** while the reported loss throughout the state exceeded **\$2,000,000.00**.

Amount Lost by Fraud Type for Individuals Reporting Monetary Loss

| <u>Complaint Type</u> | <u>Median loss per complaint</u> |
|--------------------------------------|----------------------------------|
| FBI Scams | \$700.00 |
| Non Delivery of Merchandise /Payment | \$460.00 |
| Identity Theft | \$900.00 |
| Miscellaneous Consumer Fraud | \$313.95 |
| Advanced Fee Fraud | \$1245.00 |
| Overpayment Fraud | \$3000.00 |
| Auction Fraud | \$222.30 |
| Rental Fraud | \$1500.00 |
| Credit Card Fraud | \$89.00 |
| Computer Intrusion/Hacking | \$5000.00 |

The total median dollar loss for all complaints reporting a dollar loss was **\$399.00**.

Hawaii Perpetrator Characteristics

Gender

| | |
|--------|--------------|
| Male | 75.8% |
| Female | 24.2% |

Perpetrator Statistics within the United States

Per 100,000 population 29.10 (20th) perpetrators identified as residing in Hawaii. This total accounts for 0.4% (42nd) of all complaints where the perpetrator was identified.

Hawaii Complainant Characteristics

Gender

| | |
|--------|--------------|
| Male | 53.8% |
| Female | 46.2% |

Complaint demographics

| | |
|----------|--------------|
| Under 20 | 1.9% |
| 20-29 | 18.2% |
| 30-39 | 20.3% |
| 40-49 | 25.0% |
| 50-59 | 22.3% |
| Over 60 | 12.3% |

Median Amount Lost Per Referred Complaint by Selected Complainant Demographics

| | |
|--------------|-----------------|
| Under 20 | \$300.00 |
| 20-29 | \$500.00 |
| 30-39 | \$500.00 |
| 40-49 | \$400.00 |
| 50-59 | \$262.00 |
| 60 and older | \$260.00 |

Complainant Statistics within the United States

Per 100,000 population 97.82 (14th) are complainants identified as residing in Hawaii. This total accounts for only 0.4% (41st) of all complainants in the United States.

Complainant-Perpetrator Dynamics

Hawaii – 17.5%